

How to use your Cornwall Access Pass



Please read through this booklet.

**It will tell you what you need to
know to help you use your new
Access Pass.**

What is the Cornwall Access Pass?



The Cornwall Access Pass will help you use the bus on your own.



The Access Pass will let bus drivers know that you may need help on your journey.



It can make your journey easier.



You can use your Access Pass on any bus in Cornwall.



You can use your Access Pass at any time of the day.

Anyone can have an Access Pass.

Your Access Pass does not give you free travel on the bus. You will need to apply for a Cornwall Concessionary Fares Card.



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This is a picture of your Access Pass.

The Access Pass has plastic pockets where you can put words and pictures to show where you want to travel to.

You can also put in some words that you may use on your journey.

Here are some ideas of words you could use:

- **Return fare please.**
- **Please can you let me know when it is my stop?**
- **Please be patient with me.**

If you have a weekly or monthly bus ticket or a Cornwall Concessionary Fares card, you can put this into your Access Pass as well to make sure you pay the right fare.



How do I use my Access Pass?

Firstly you will need to put the name of the place you are going to in your Access Pass.

Cornwall People First could help you to do this for a small charge.



You can also put in a picture or photo to help you and the driver know where you need to get off.



Truro please.

Make sure your words are clear and bold.



You could ask your carer or a friend or relative to help you write or type the words.



It is important to put the right bus stop name for the place you want to travel to.



If you want to go to Truro City Centre, you should put the words Truro City Centre, not just Truro.



Do not put in the name of a shop in the city centre.

To stop the bus, hold out your arm when you see the bus coming.



When you see the bus coming try to show your Access Pass to the driver.

You could hold your Access Pass up in the air.



This will let the driver know you may need some help.

When you get on the bus show the driver the words or picture of the place you want to travel to.



You can also show them any other information you want the driver to know.



What to do if you lose your pass.

If you lose your Access Pass you should tell the person who gave it to you.



You can write to:



**Cornwall People First
The Lescudjack Centre
Penmere Close
Penzance
Cornwall TR18 3PE**



01736 334857



cornwallpeoplefirst@hotmail.co.uk



www.cornwallpeoplefirst.com

For more information



If you need help to find out which bus to catch and what time they run you can telephone Traveline on:



0870 608 2 608



www.traveline.org.uk

If you would like more information about public transport in Cornwall you can look at the Cornwall County Council website.



www.cornwall.gov.uk and go to the public transport information.

If you are unsure about any of the information in this booklet or need help putting words and photos into your Access Pass then please ask someone to help.